

W-01751A-11-0331

ORIGINAL



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ARIZONA CORPORATION COMMISS. ...

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 102477

Date: 2/28/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Jerry Franks

Account Name: Jerry Franks Home: (

Street: Work:

City: Bullhead City CBR:

State: AZ Zip: 86429 is:

Utility Company: Katherine Resort Water Company

Division: Water

Contact Name: C Ed Schuetz

Contact Phone: (

Nature of Complaint:

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Customer says he is one of the few full-time residents in this community and he is opposed to the proposed rate increase. Customer says he is not opposed to a smaller, more reasonable increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to let the Commissioners know his opinion in this matter. I also advised him that I would file his comments in the docket for this case and all 5 Commissioners would have the opportunity to review them. Customer thanked me for the information.

End of Comments

Date Completed: 2/28/2012

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Arizona Corporation Commission

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FEB 29 2012

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